



HOFFMAN

• PROGRAMS FOR HEALING •

Together toward tomorrow

Therapeutic Shelter Quality Improvement Report July 2023 - June 2024

**Prepared and Submitted by
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www.hoffmanhomes1910.org



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Introduction

Located in South Central Pennsylvania, Hoffman Homes (HH) has been a part of Adams County history for over 100 years. Hoffman Homes is a non-profit organization that provides both inpatient and outpatient behavioral health treatment, educational services, and other county-funded residential-based services to youth, young adults, and their families across the Commonwealth.

Mission Statement

To be committed to promoting personal growth and achievement of those we serve through continuous quality improvement, education, staff development, and the use of evidence-based practices.

Vision Statement

The vision of Hoffman Homes is to be the leading choice for providing innovative human services to the communities we serve.

Quality Improvement

In the on-going effort to provide the highest quality services and assure stakeholders have information regarding Hoffman Homes, the Quality Assurance and Compliance Specialist develops this Quality Improvement report. This individual manages an interdisciplinary process designed to assure quality treatment services to improve healthy outcomes for individuals and families, system processes, and professional development. This process includes healthcare professionals, individuals and their families, and agencies/MCOs. Hoffman Homes strives for excellence and continuous quality improvement in all areas of service delivery to include:

- Ensuring that each youth/young adult and their family are engaged as partners in their care, and being respectful and responsive to their individual needs.
- Promoting effective communication and coordination of care.
- Providing efficient and timely services that reduce the cost of quality health care for individuals, their families, and the government.
- Implementing a healing centered framework for treatment through the use of trauma centered trainings and Trauma-Focused Cognitive Behavior Therapy (TF-CBT)



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Demographics

Admissions 7/1/23 – 6/30/24

Race	Male	Female	Total	Percentage
Caucasian	4	5	9	50%
African American	1	3	4	22%
Hispanic	1	1	2	11%
Bi-Racial	1	1	2	11%
Other	0	1	1	6%
Not Reported	0	0	0	0%
Total	7	11	18	100%

Average age at Admission	12.75
Oldest Admission	17
Youngest Admission	8

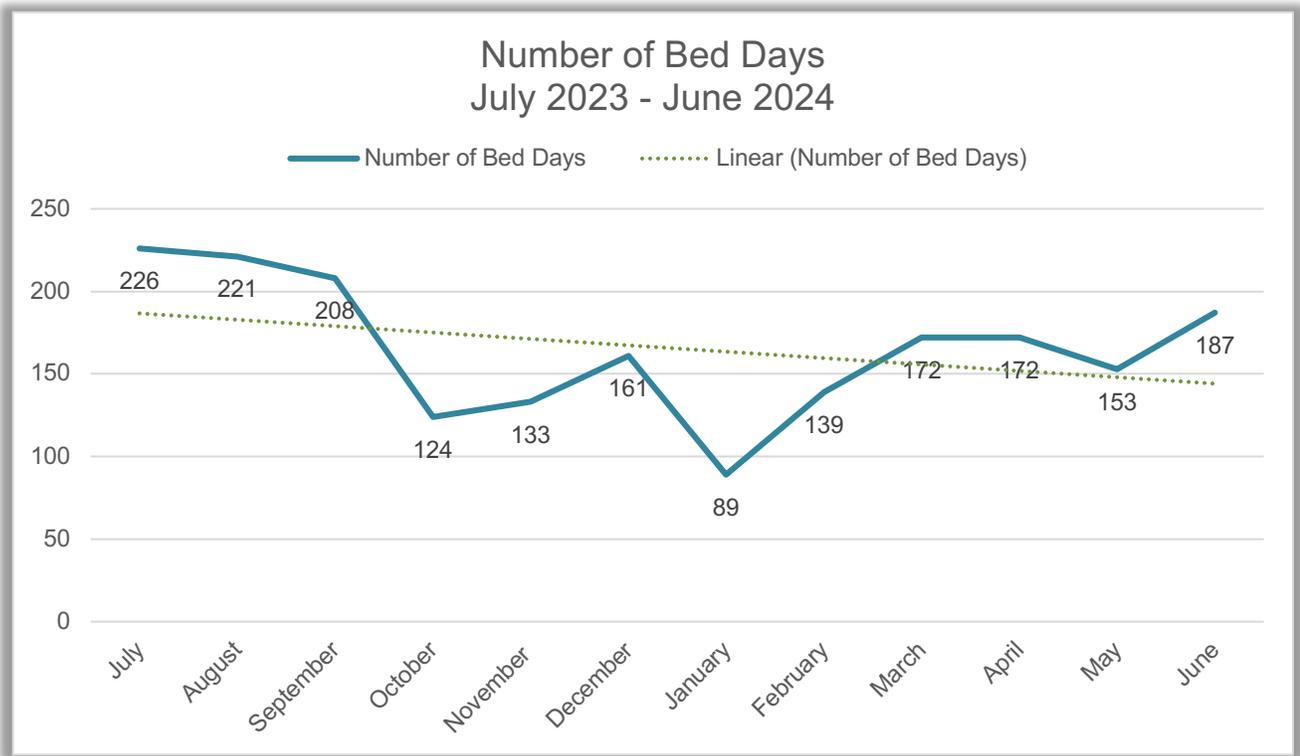
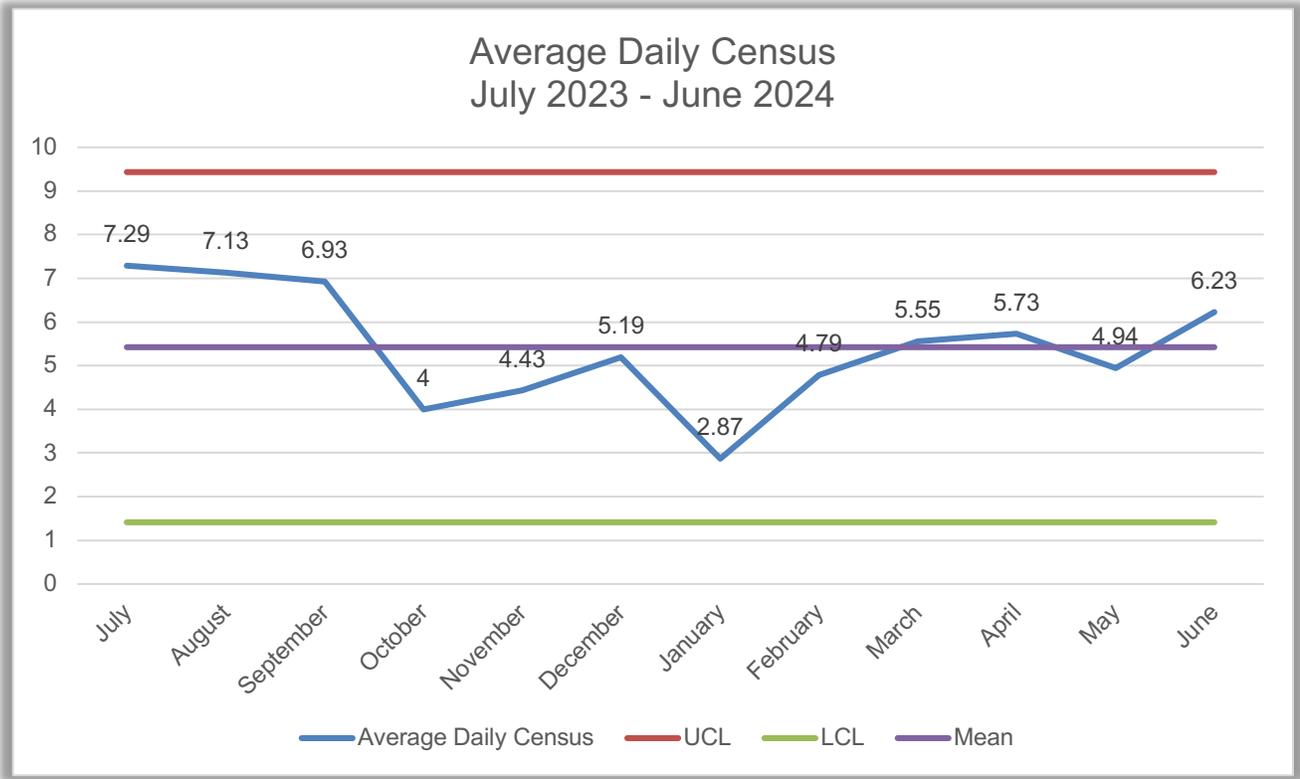
Therapeutic Shelter Referrals By Month

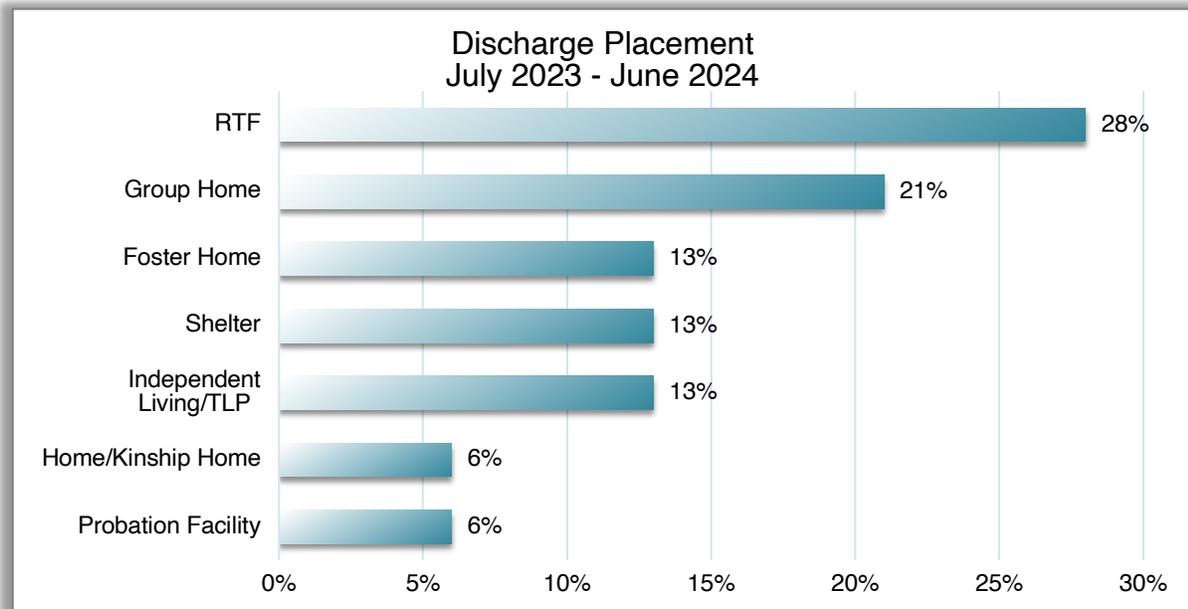
Month	Referrals	Accepted	Admitted	Discharged
July	21	6	4	1
August	44	4	2	4
September	27	1	0	1
October	26	1	0	0
November	23	1	2	1
December	21	1	1	0
January	33	7	1	3
February	29	4	3	0
March	44	4	1	2
April	41	1	1	0
May	50	7	1	2
June	41	3	2	0
Total	400	40	18	14

Therapeutic Shelter Referrals By County

County Referral	Youth Referred	Percentage
Adams	8	2%
Allegheny	3	1%
Armstrong	1	0%
Beaver	4	1%
Bedford	1	0%
Berks	48	12%
Blair	1	0%
Bradford	2	1%
Bucks	3	1%
Butler	1	0%
Cambria	7	2%
Cameron	2	1%
Carbon	2	1%
Clarion	2	1%
Clinton	2	1%
Columbia	7	2%
Crawford	2	1%
Cumberland	48	12%
Dauphin	39	10%
Erie	2	1%
Fayette	7	2%
Franklin	18	5%
Greene	1	0%

County Referral	Youth Referred	Percentage
Huntingdon	2	1%
Indiana	2	1%
Jefferson	2	1%
Lancaster	18	5%
Lawrence	35	9%
Lebanon	2	1%
Luzerne	2	1%
McKean	2	1%
Mifflin	3	1%
Monroe	9	2%
Montgomery	1	0%
Montour	1	0%
Northampton	31	8%
Perry	2	1%
Pike	6	2%
Schuylkill	12	3%
Somerset	1	0%
Tioga	4	1%
Washington	2	1%
Wayne	7	2%
Woods	1	0%
York	35	9%
Out of State (Ohio)	8	2%
Total	400	100%





Therapeutic Shelter Length of Stay Data

<i>Average Length of Stay Per Month/Per Discharge</i>	<i>Days</i>
July	81
August	41
September	134
October	No Discharge
November	122
December	113
January	192.5
February	No Discharge
March	40
April	No Discharge
May	62
June	No Discharge

<i>Average Length of Stay</i>	<i>Days</i>
July through September	63
October through December	112.5
January through March	98.6
April through June	63
Total Average Length of Stay	84 days



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Educational Services

Hoffman Academy is a small Private Academic Licensed School (PAL). It serves students in first through twelfth grades. Until June 2019, Hoffman Academy served students with Individualized Education Plans for Emotional Support Services. In June 2019, the academy was granted a supplemental license allowing the enrollment of elementary students without special education needs in grades one through six. Then, in June 2023, the academy was granted an additional license to enroll students without special education needs in grades seven through twelfth. In addition to emotional support and general education, the academy started a living skills program during the 2023-2024 school year with a comprehensive alternative curriculum. An additional classroom with a kitchenette was built to accommodate this program of 8 students. Due to the success and demand for this new program, a second classroom will be opening for the 2024-2025 school year. The vision statement of Hoffman Academy states, "Empowering individuals to make positive change, encourage growth, and reach their goals." The leadership of the academy emphasizes opportunities for growth and transformation not only for its students, but its staff as well.

The 2023-2024 school year was a year of expansion and growth for Hoffman Academy. The enrollment in June 2023 was more the 20 additional students than June 2022. The framework of the academy continues to be built on Restorative Practices with a School-Wide Positive Behavior Intervention and Support Plan. The academy will be receiving recognition in November 2024 for Tier II SW-PBIS accreditation. The Restorative Support Team, consisting of a team of 6 individuals, leads the academy in restorative practices and maintaining fidelity in SW-PBIS through data driven meetings, interventions, restorative conversations, and conflict resolution. This team successfully completed a rigorous assessment at the end of the 2023 school year, earning a proficient score of 96.67% for Tier I and 80.77% for Tier II, exceeding a minimum required score of 75%.

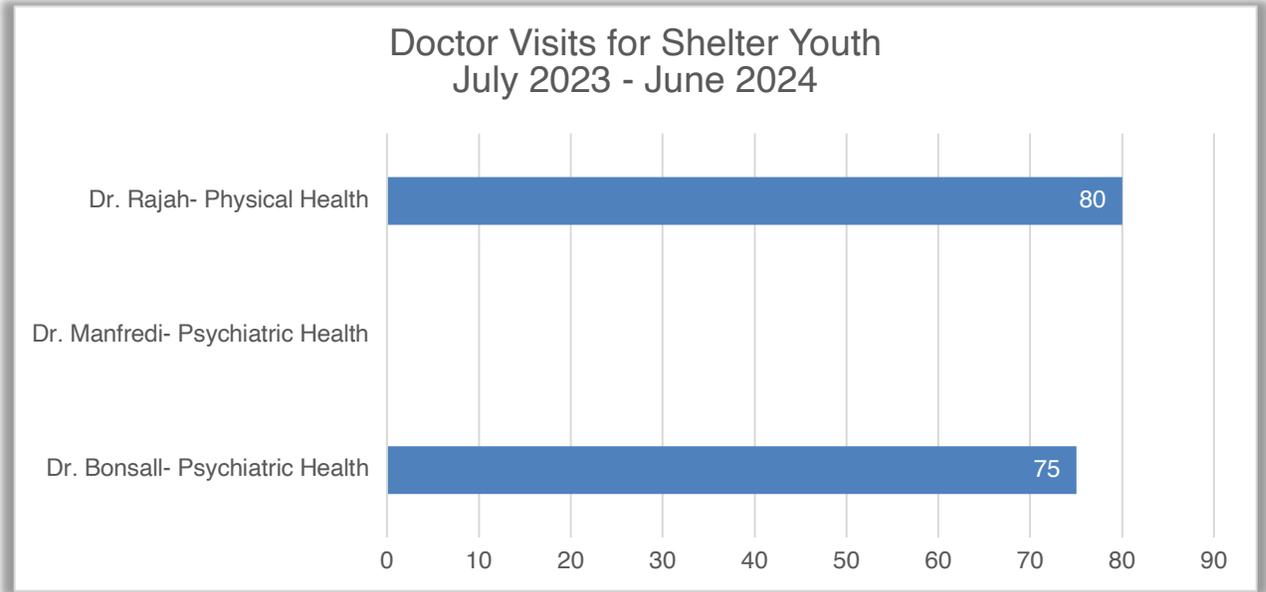
There have been no teacher or staff resignations over the summer of 2024. As of July 2024, all teachers, teacher aides, and restorative support team aides plan to return for the 2024-2025 school year. There have also been 2 teachers, 2 teacher aides, and 1 RST hired over the summer of 2024 for the upcoming school year. The addition of general education teachers and elective teachers have continued to provide opportunities for increased enrollment and expanding opportunity to serve a more diverse student population through a blend of general education and special education services. The academy was able to contract with several staff over the summer of 2024 to provide recreation groups, basketball camp, and horticulture groups for residential youth. These programs have been a huge success, with a ton of positive feedback from staff and youth.

In conclusion, Hoffman Academy continues to excel in meeting the needs of the students in the Hoffman Therapeutic Shelter and our community districts. The Academy consistently implements new ways to empower students and educators to make positive change and reach their optimal potential. The Academy strives for excellence in academic instruction, social-emotional learning, and trauma-informed education. This past year has been one of exponential growth and we are excited to serve even more students and districts for the 2024-2025 school year!

With sincerity and gratitude,
Dr. Stacy Mae Taylor, Ed.D.
Vice President of Education

Psychiatric and Physical Health

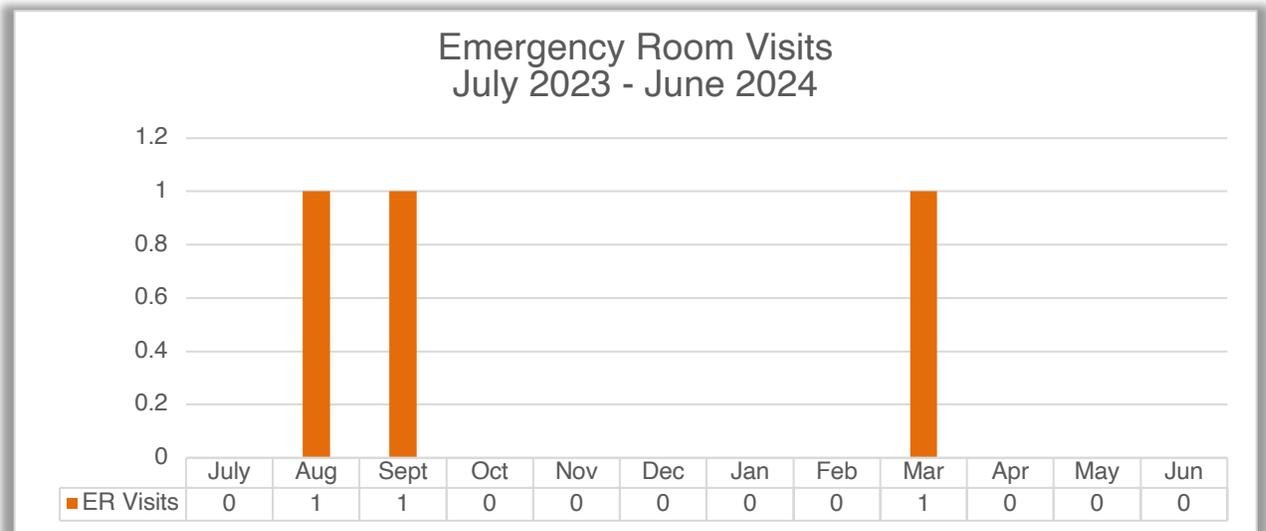
Between July 1, 2023 and June 31, 2024, there were a total of 80 visits to Dr. Rajah for physical health. There were 75 visits with Psychiatrist Dr. Bonsall.



Medical Services

There were no medication errors in the Therapeutic Shelter from July 2023-June 2024.

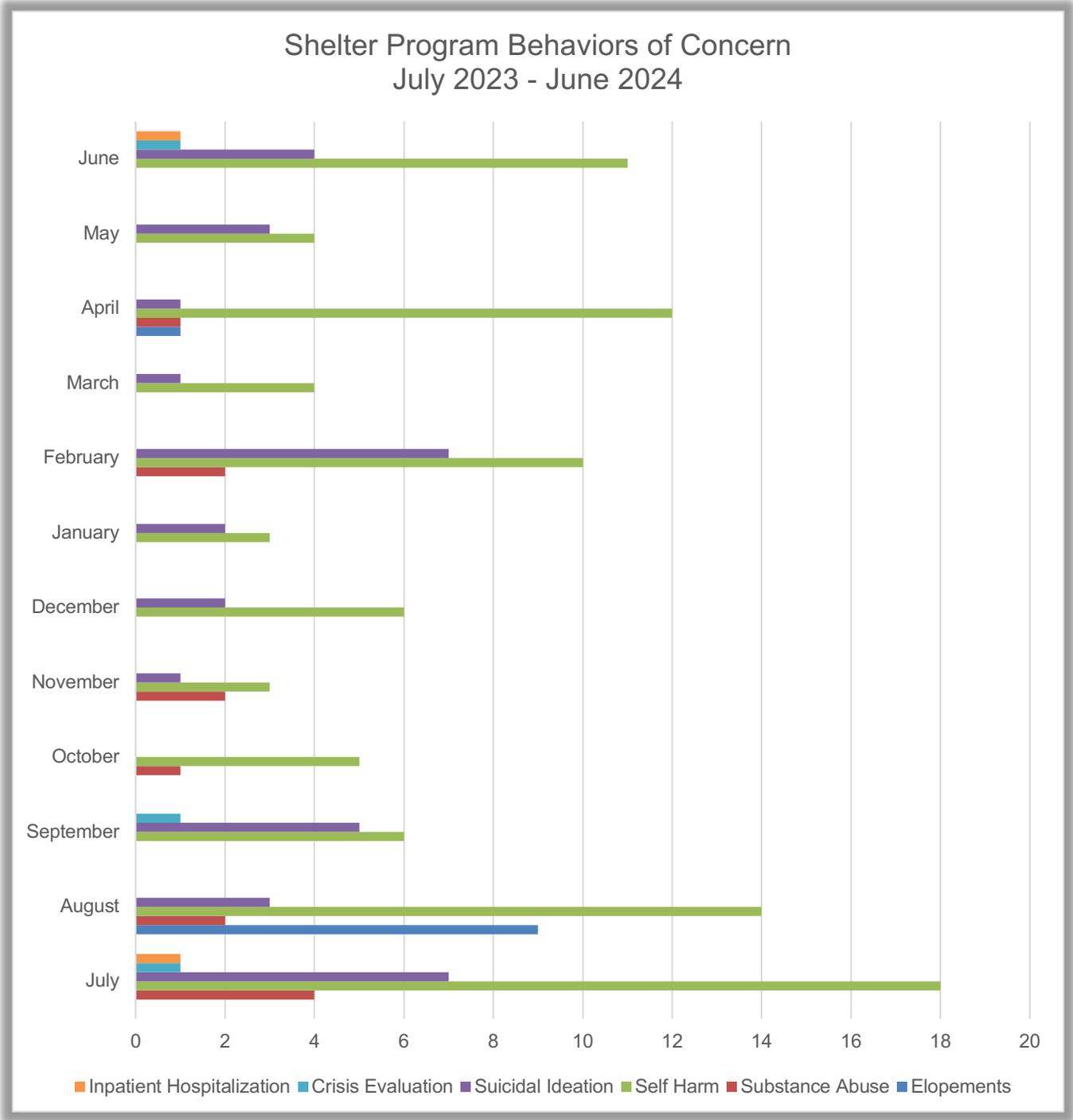
There were three ER Visits for Therapeutic Shelter Youth from July 2023-June 2024. One for foreign body ingestion, one for crisis evaluation, and one for a hand injury.



Infection Rate

There were no infections in the Therapeutic Shelter from July 2023-June 2024.

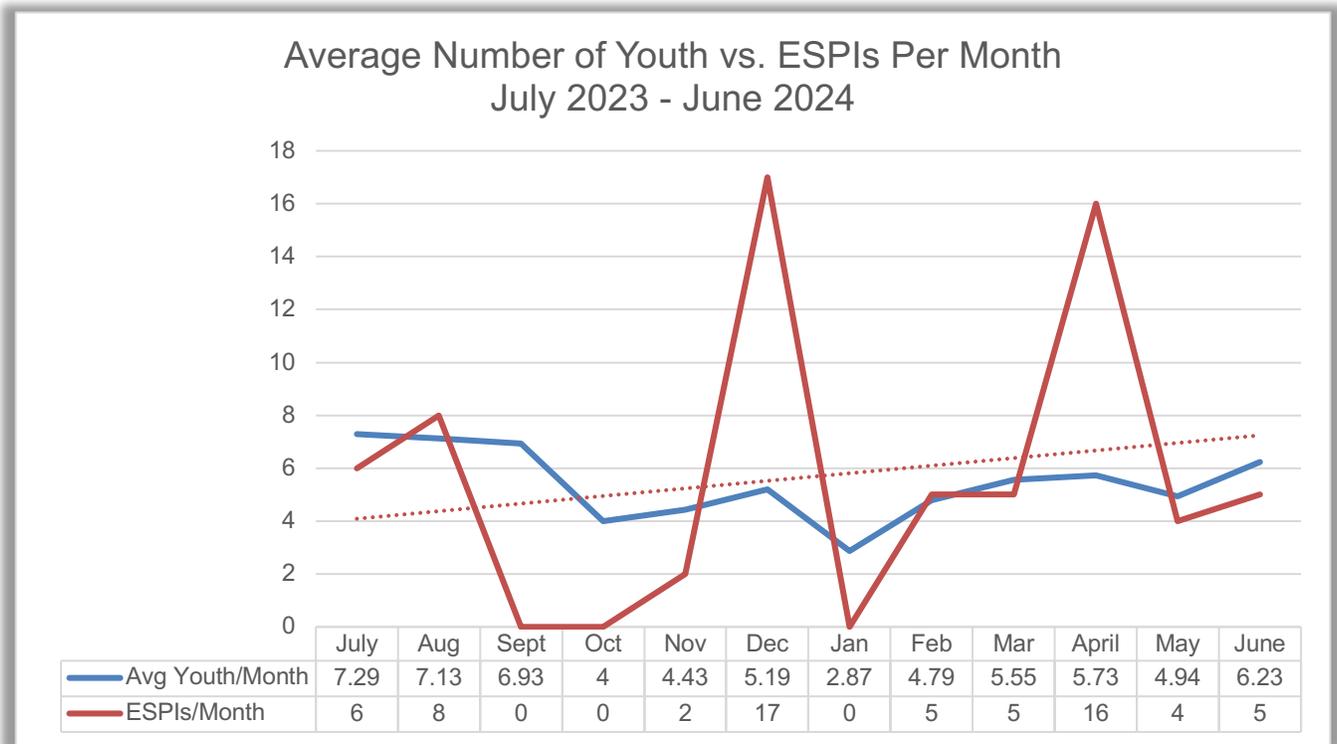
Therapeutic Shelter Behaviors of Concern



ESPIs (Self-Harm vs. Aggression)

From July 2023 – June 2024 there were 65 ESPIs in the Therapeutic Shelter. 72% of the ESPIs were due to aggression and 28% were due to self-harm.

Average Number of Youth/Young Adults/month and Number of ESPIs



Fire Drills (July 2023 – June 2024)

In the Therapeutic Shelter two fire drills were held each month, one while the youth/young adults were awake and one while they were sleeping. Reports were filed with the Vice President of Safety and Facilities Management. No significant issues or problems were noted with the actual completed fire drills.

Quality Care (July 2023 – June 2024)

- Replaced first floor air conditioner