



HOFFMAN

• H O M E S •

Together toward tomorrow

Therapeutic Shelter Quality Improvement Report July 2024 - June 2025

Prepared and Submitted by
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Introduction

Located in South Central Pennsylvania, Hoffman Homes (HH) has been a part of Adams County history for over 100 years. Hoffman Homes is a non-profit organization that provides both inpatient and outpatient behavioral health treatment, educational services, and other county-funded residential-based services to individuals and their families across the Commonwealth.

Mission Statement

To be committed to promoting personal growth and achievement of those we serve through continuous quality improvement, education, staff development, and the use of evidence-based practices.

Vision Statement

The vision of Hoffman Homes is to be the leading choice for providing innovative human services to the communities we serve.

Quality Improvement

In the on-going effort to provide the highest quality services and assure stakeholders have information regarding Hoffman Homes, the Quality Assurance and Compliance Specialist develops this Quality Improvement report. This individual manages an interdisciplinary process designed to assure quality treatment services to improve healthy outcomes for individuals and families, system processes, and professional development. This process includes healthcare professionals, individuals and their families, and agencies/MCOs. Hoffman Homes strives for excellence and continuous quality improvement in all areas of service delivery to include:

- Ensuring that each youth/young adult and their family are engaged as partners in their care and being respectful and responsive to their individual needs.
- Promoting effective communication and coordination of care.
- Providing efficient and timely services that reduce the cost of quality health care for individuals, their families, and the government.
- Implementing a healing centered framework for treatment.



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Demographics **Admissions 7/1/24 – 6/30/25**

Race	Male	Female	Total	Percentage
Caucasian	4	3	7	44%
African American	2	6	8	50%
Hispanic	0	0	0	0%
Bi-Racial	1	0	1	6%
Other	0	0	0	0%
Not Reported	0	0	0	0%
Total	7	9	16	100%

Average age at Admission	11.5
Oldest Admission	16
Youngest Admission	7

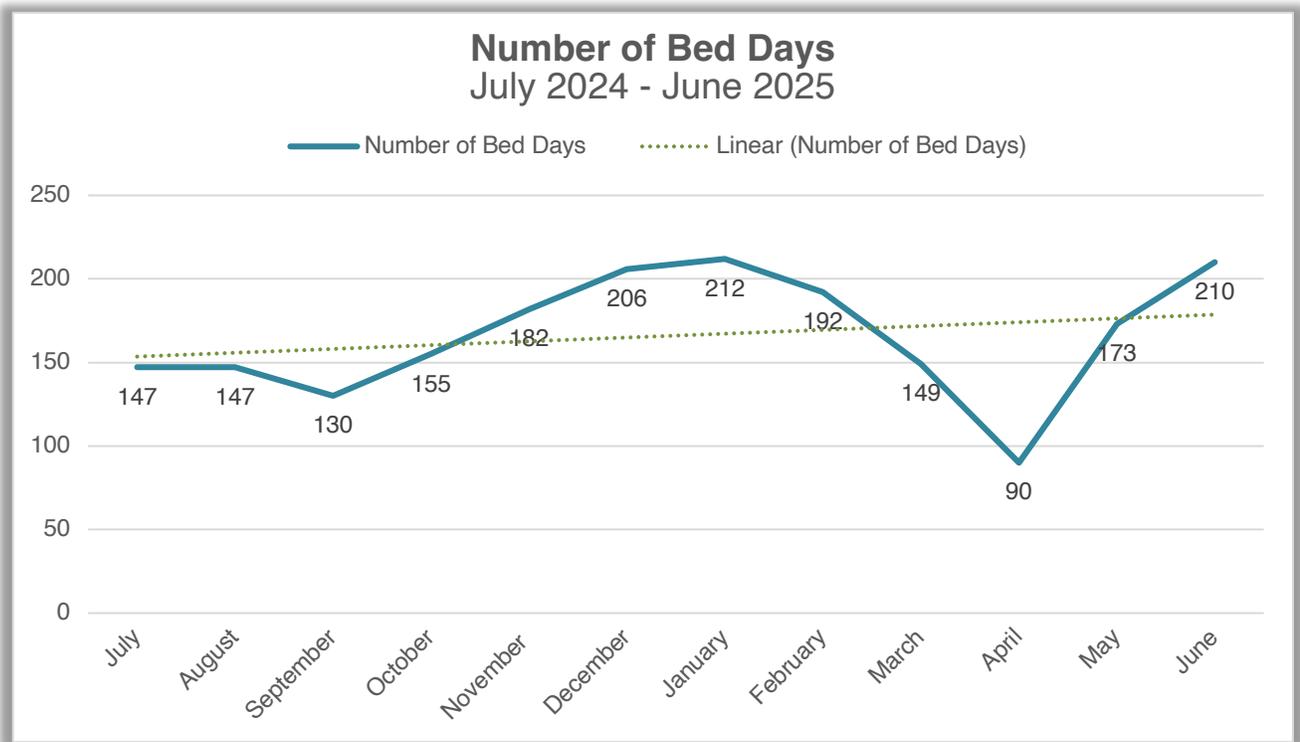
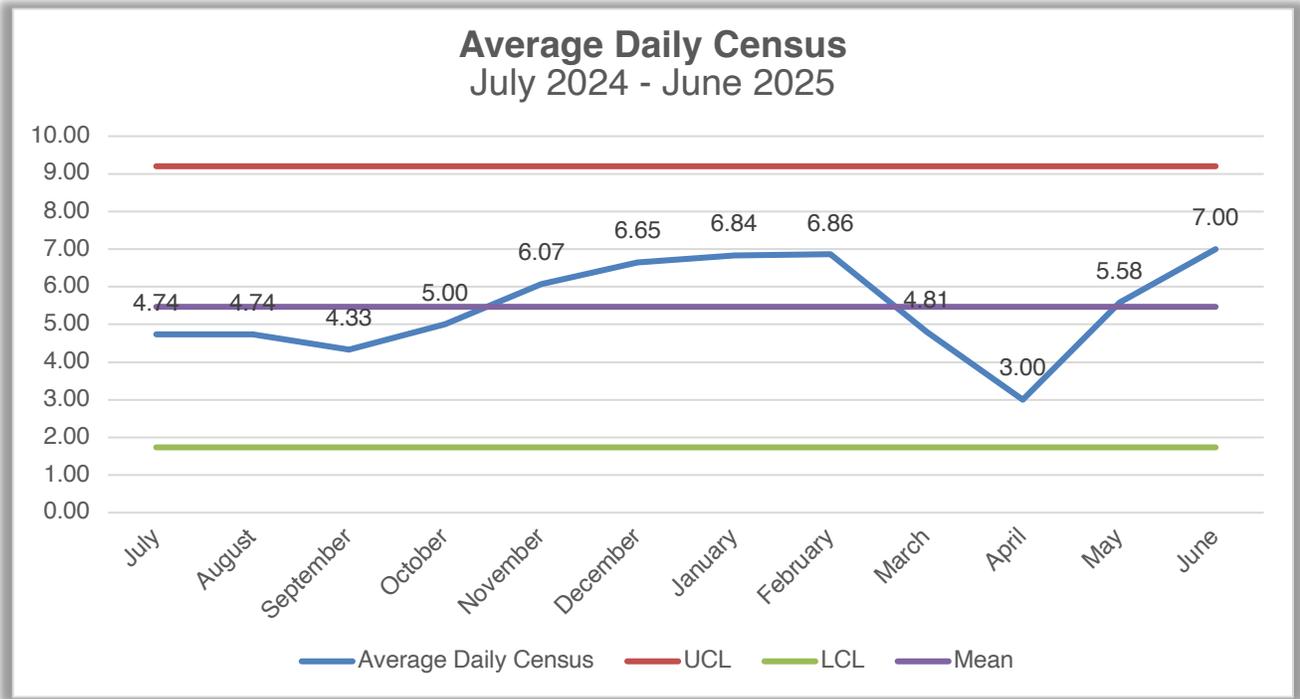
Therapeutic Shelter Referrals By Month

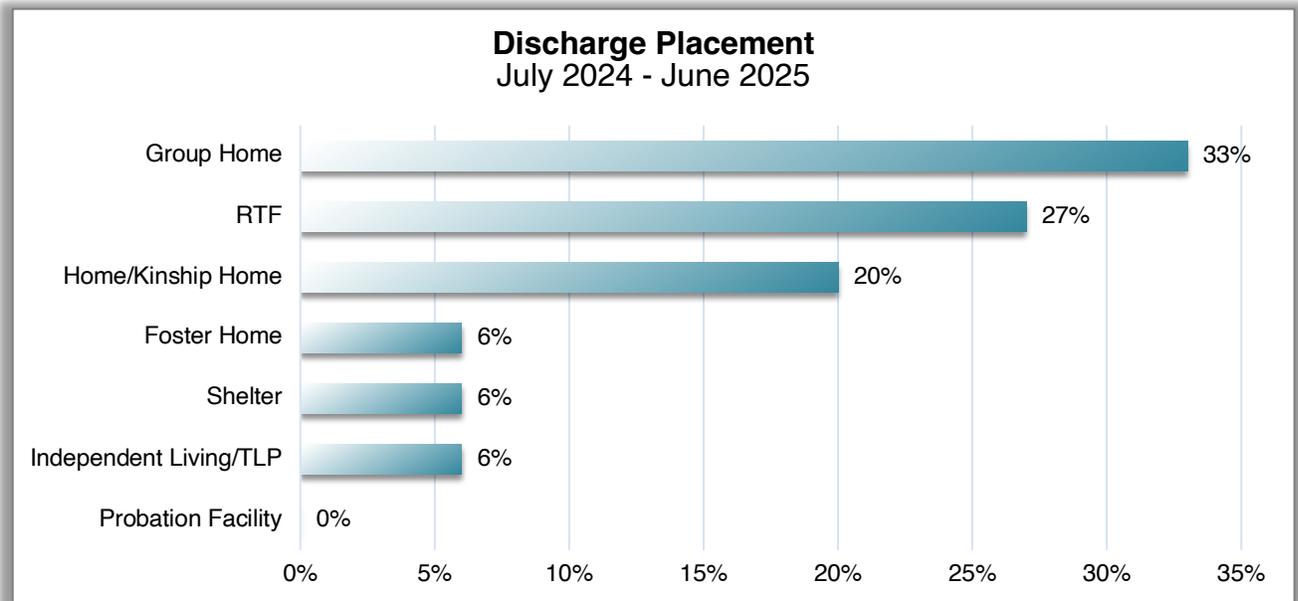
Month	Referrals	Accepted	Admitted	Discharged	Exclusionary Criteria
July	19	5	1	4	7
August	40	8	2	1	12
September	39	7	2	2	11
October	40	2	0	0	27
November	22	3	2	0	5
December	16	1	0	1	8
January	28	1	1	1	10
February	23	1	0	0	11
March	25	5	1	4	9
April	25	5	0	1	12
May	27	5	4	1	6
June	22	1	2	0	6
Total	326	44	15	15	124

Therapeutic Shelter Referrals By County

County Referral	Youth Referred	Percentage
Adams	4	1%
Beaver	1	<1%
Berks	53	16%
Blair	4	1%
Bradford	2	1%
Bucks	1	<1%
Butler	1	0%
Cambria	1	<1%
Carbon	4	1%
Carbon	4	1%
Centre	1	<1%
Clearfield	1	<1%
Clinton	1	<1%
Columbia	5	2%
Crawford	2	1%
Cumberland	22	7%
Dauphin	35	11%
Elk	1	<1%
Erie	3	1%
Fayette	3	1%
Franklin	7	2%
Huntingdon	1	<1%

County Referral	Youth Referred	Percentage
Indiana	2	1%
Lackawanna	1	<1%
Lancaster	31	10%
Lawrence	6	2%
Lebanon	2	1%
McKean	6	2%
Monroe	3	1%
Montgomery	1	<1%
Montour	1	<1%
Northampton	31	10%
Pike	7	2%
Schuylkill	10	3%
Susquehanna	1	<1%
Tioga	6	2%
Warren	2	1%
Washington	2	1%
Wayne	3	1%
Wyoming	1	<1%
York	39	12%
Out of State (FL)	1	<1%
Out of State (MD)	1	<1%
Out of State (NC)	1	<1%
Out of State (OH)	15	5%
Total	326	100%





Therapeutic Shelter Length of Stay Data

<i>Average Length of Stay Per Month/Per Discharge</i>	<i>Days</i>
July	780
August	155
September	117
October	No Discharge
November	No Discharge
December	143
January	25
February	No Discharge
March	170.25
April	137
May	22
June	No Discharge

<i>Average Length of Stay</i>	<i>Days</i>
July through September	350.67
October through December	143
January through March	141.2
April through June	79.5
Total Average Length of Stay	178.6 days



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Educational Services

Hoffman Academy is a small Private Academic Licensed School (PAL). It serves students in first through twelfth grades. Until June 2019, Hoffman Academy served students with Individualized Education Plans for Emotional Support Services. In June 2019, the academy was granted a supplemental license allowing the enrollment of elementary students without special education needs in grades one through six. Then, in June 2023, the academy was granted an additional license to enroll students without special education needs in grades seven through twelfth. In addition to emotional support and general education, the academy started a living skills program during the 2023-2024 school year with a comprehensive alternative curriculum. An additional classroom with a kitchenette was built to accommodate this program of 8 students. Due to the success and demand for this new program, a second classroom was opened for the 2024-2025 school year. During the 2025-2026 school year, Hoffman Academy is responding to community needs and applying to the Pennsylvania Department of Education to open a preschool age 3 and 4 class and Kindergarten class. The vision statement of Hoffman Academy states, "Empowering individuals to make positive change, encourage growth, and reach their goals." The leadership of the academy emphasizes opportunities for growth & transformation not only for its students, but its staff as well.

The 2023-2024 school year was a year of expansion and growth for Hoffman Academy. The enrollment in June 2023 was more the 20 additional students than June 2022. The framework of the academy continues to be built on Restorative Practices with a School-Wide Positive Behavior Intervention and Support Plan. The academy will be receiving recognition in November 2024 for Tier II SW-PBIS accreditation. The Restorative Support Team, consisting of a team of 6 individuals, leads the academy in restorative practices and maintaining fidelity in SW-PBIS through data driven meetings, interventions, restorative conversations, and conflict resolution. This team successfully completed a rigorous assessment at the end of the 2023 school year, earning a proficient score of 96.67% for Tier I and 80.77% for Tier II, exceeding a minimum required score of 75%. Going into the 2025-2026 school year, Hoffman Academy is sustaining the Tier II accreditation in School-wide Positive Behavior Interventions and Supports with scores of 93.33% for Tier I and 92.31% for Tier II Fidelity assessments.

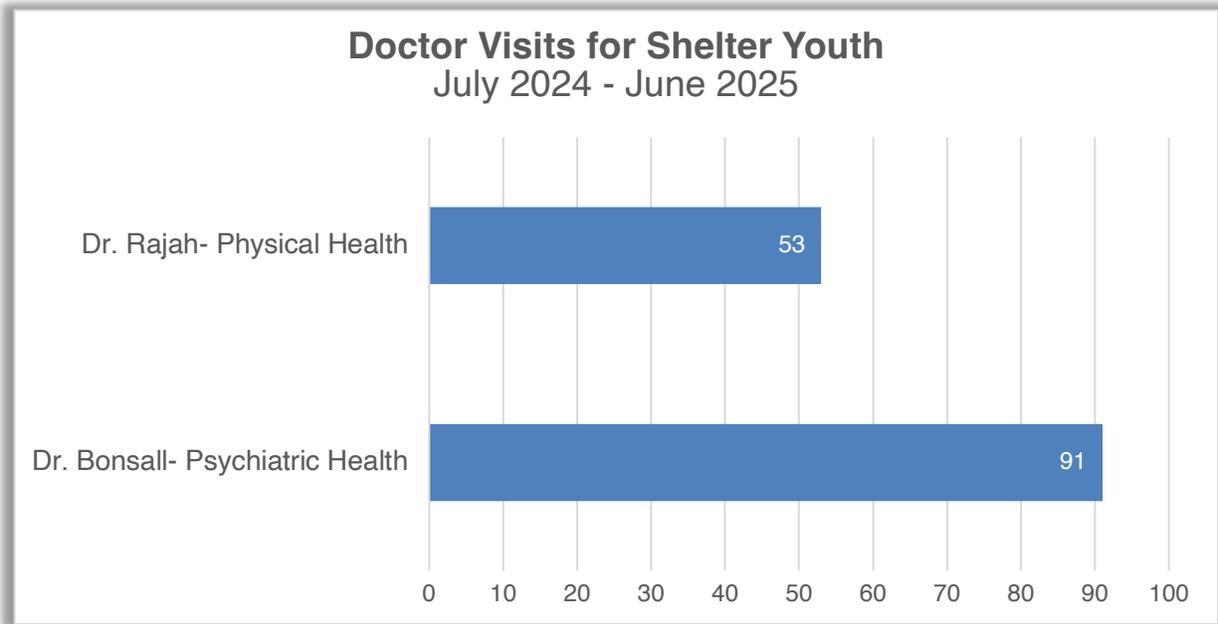
There were two teacher resignations over the summer of 2025. As of July 2025, both vacant positions and a new teacher position were filled. There have also been 2 teacher aides, and 3 personal care aides hired. The addition of general education teachers and elective teachers have continued to provide opportunities for increased enrollment and expanding opportunity to serve a more diverse student population through a blend of general education and special education services. The academy was able to contract with several staff over the summer of 2025 to provide recreation groups, basketball camp, and horticulture groups for residential youth. These programs have been a huge success, with a ton of positive feedback from staff and youth.

In conclusion, Hoffman Academy continues to excel in meeting the needs of the students in the Hoffman Psychiatric Residential Treatment Facility and our community districts. The Academy consistently implements new ways to empower students and educators to make positive change and reach their optimal potential. The Academy strives for excellence in academic instruction, social-emotional learning, and trauma-informed education. This past year has been one of exponential growth and we are excited to serve even more students and districts for the 2025-2026 school year!

With sincerity and gratitude,
Dr. Stacy Mae Taylor, Ed.D.
Vice President of Education

Psychiatric and Physical Health

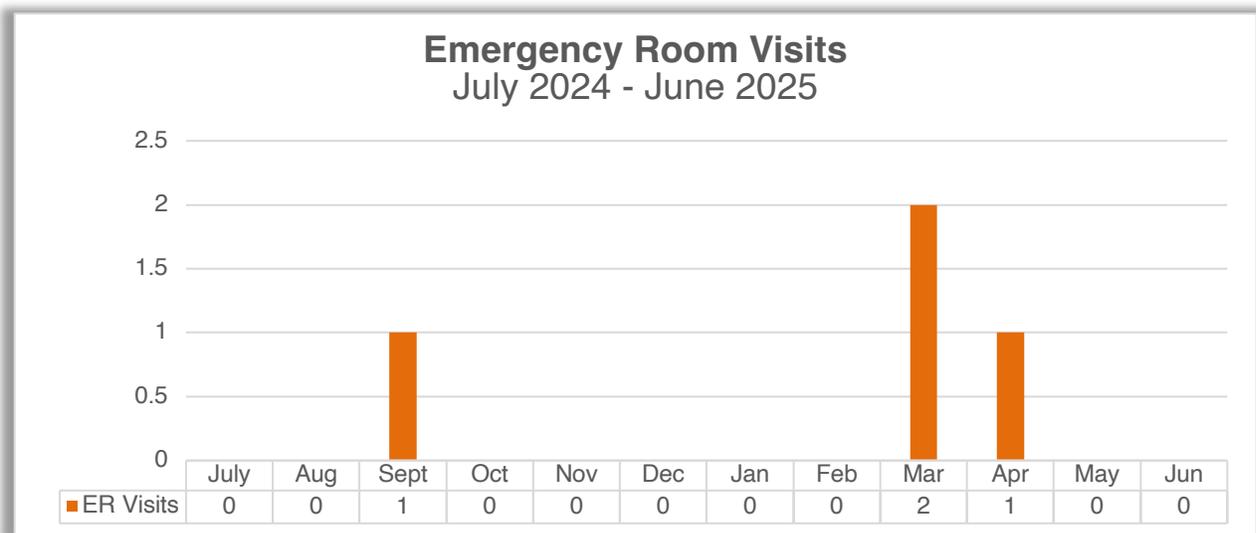
Between July 1, 2024, and June 31, 2025, there were a total of 53 visits to Dr. Rajah for physical health. There were 91 visits with Psychiatrist Dr. Bonsall.



Medical Services

There were no medication errors in the Therapeutic Shelter from July 2024-June 2025.

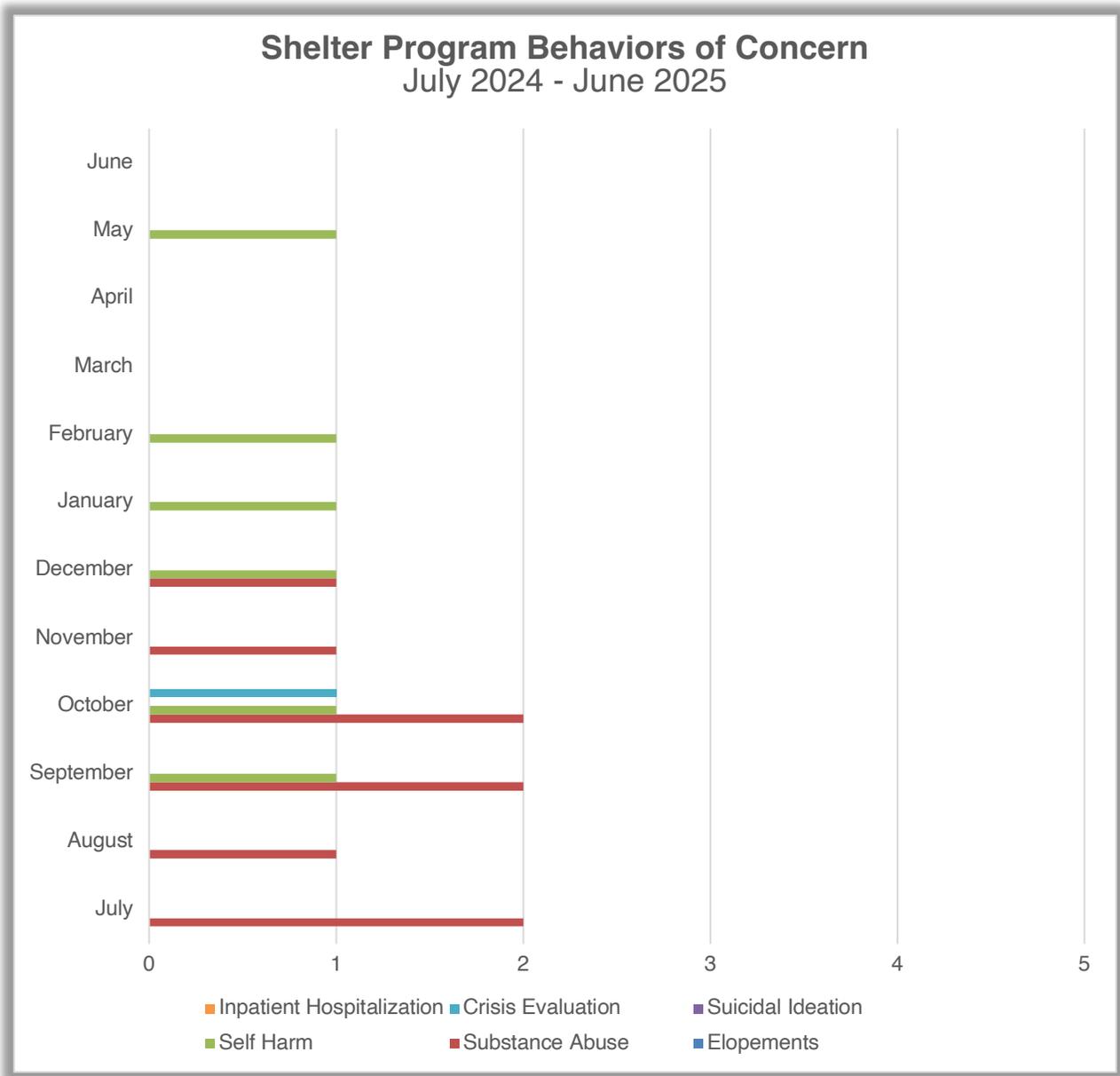
There were four (4) ER Visits for Therapeutic Shelter Youth from July 2024-June 2025: one knee injury, one foreign body ingestion, one head injury, and one for chest pain.



Infection Rate

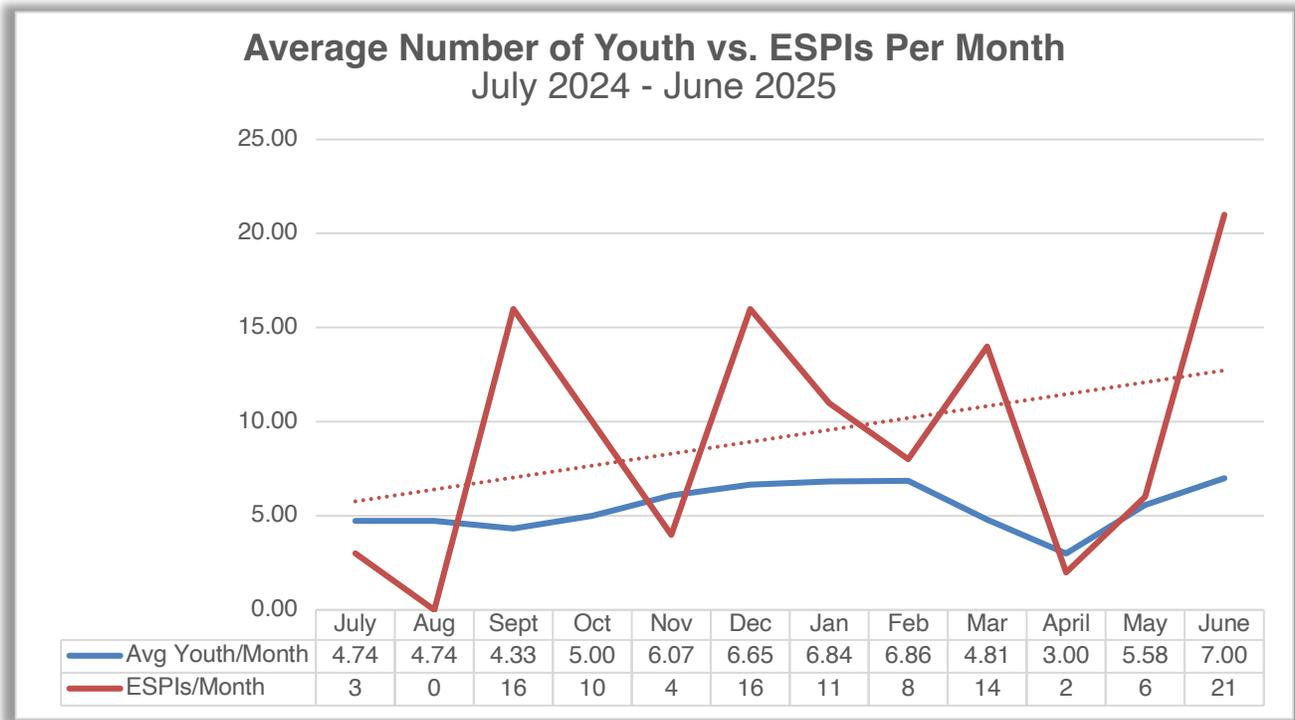
There were no infections in the Therapeutic Shelter from July 2024-June 2025.

Therapeutic Shelter Behaviors of Concern



ESPIs (Self-Harm vs. Aggression)

From July 2024 – June 2025 there were 111 ESPIs in the Therapeutic Shelter. 99.9% of the ESPIs were due to aggression and .01% were due to self-harm.



Fire Drills (July 2024 – June 2025)

In the Therapeutic Shelter two fire drills were held each month, one while the youth/young adults were awake and one while they were sleeping. Reports were filed with the Vice President of Safety and Facilities Management. No significant issues or problems were noted with the actual completed fire drills.