



# HOFFMAN

• HOMES •

*Together toward tomorrow*

## Transitional Living Program Quality Improvement Report July 2024 - June 2025

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## **Introduction**

Located in South Central Pennsylvania, Hoffman Homes (HH) has been a part of Adams County history for over 100 years. Hoffman Homes is a non-profit organization that provides both inpatient and outpatient behavioral health treatment, educational services, and other county-funded residential-based services to individuals and their families across the Commonwealth.

## **Mission Statement**

To be committed to promoting personal growth and achievement of those we serve through continuous quality improvement, education, staff development, and the use of evidence-based practices.

## **Vision Statement**

The vision of Hoffman Homes is to be the leading choice for providing innovative human services to the communities we serve.

## **Quality Improvement**

In the on-going effort to provide the highest quality services and assure stakeholders have information regarding Hoffman Homes, the Quality Assurance and Compliance Specialist develops this Quality Improvement report. This individual manages an interdisciplinary process designed to assure quality treatment services to improve healthy outcomes for individuals and families, system processes, and professional development. This process includes healthcare professionals, individuals and their families, and agencies/MCOs. Hoffman Homes strives for excellence and continuous quality improvement in all areas of service delivery to include:

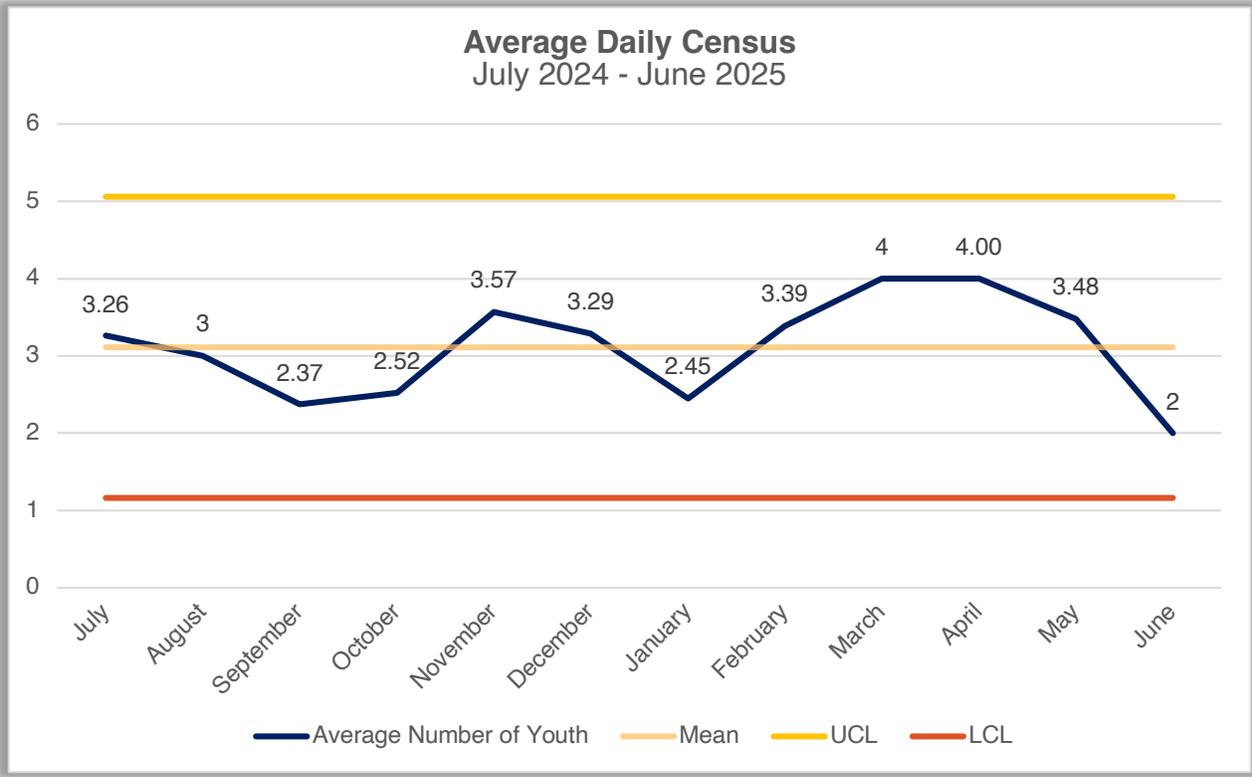
- Ensuring that each youth/young adult and their family are engaged as partners in their care, and being respectful and responsive to their individual needs.
- Promoting effective communication and coordination of care.
- Providing efficient and timely services that reduce the cost of quality health care for individuals, their families, and the government.
- Implementing a healing centered framework for treatment.

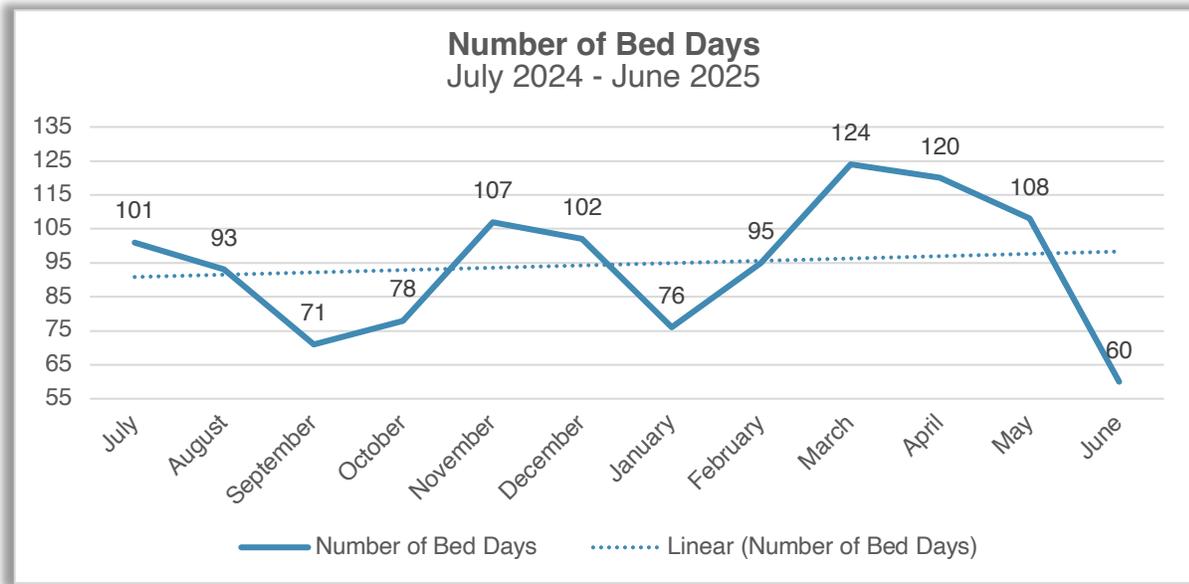


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**Demographics**  
**Admissions 7/1/24 – 6/30/25**

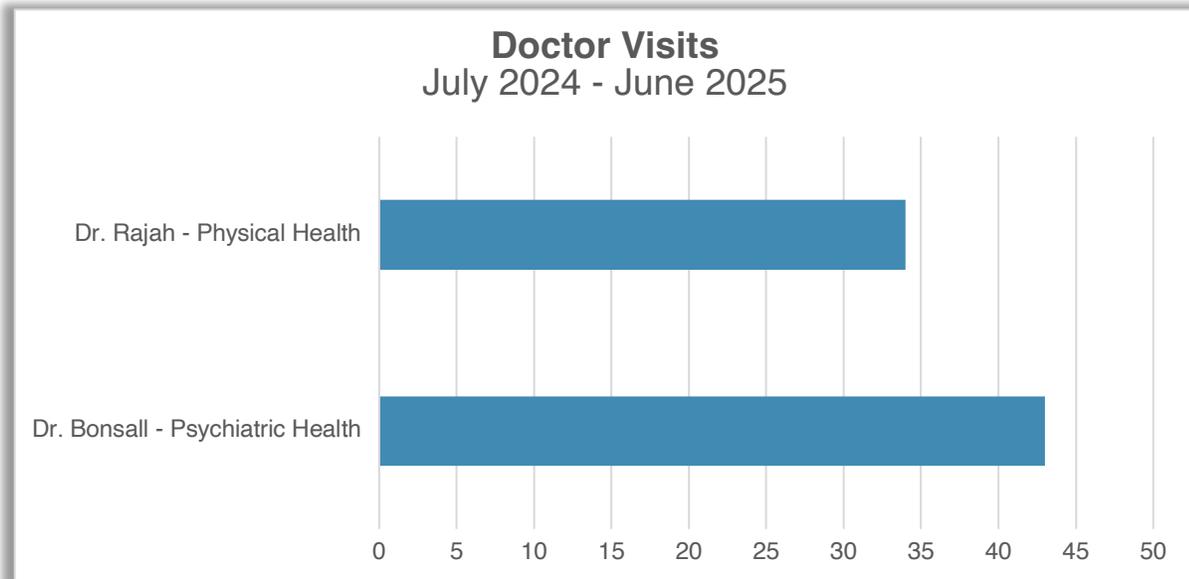
<b>Race</b>	<b>Male</b>	<b>Female</b>	<b>Total</b>	<b>Percentage</b>
Caucasian	0	1	1	16.66%
African American	0	1	1	16.67%
Hispanic	0	3	3	50%
Bi-Racial	0	1	1	16.67%
Other	0	0	0	0%
Not Reported	0	0	0	0%
<b>Total</b>	<b>0</b>	<b>6</b>	<b>6</b>	<b>100%</b>





**Psychiatric and Physical Health**

In the months of July 2024 – June 2025 there were a total of 43 psychiatric appointments with Psychiatrist Dr. Bonsall and 34 visits with the somatic doctor, Dr. Rajah.



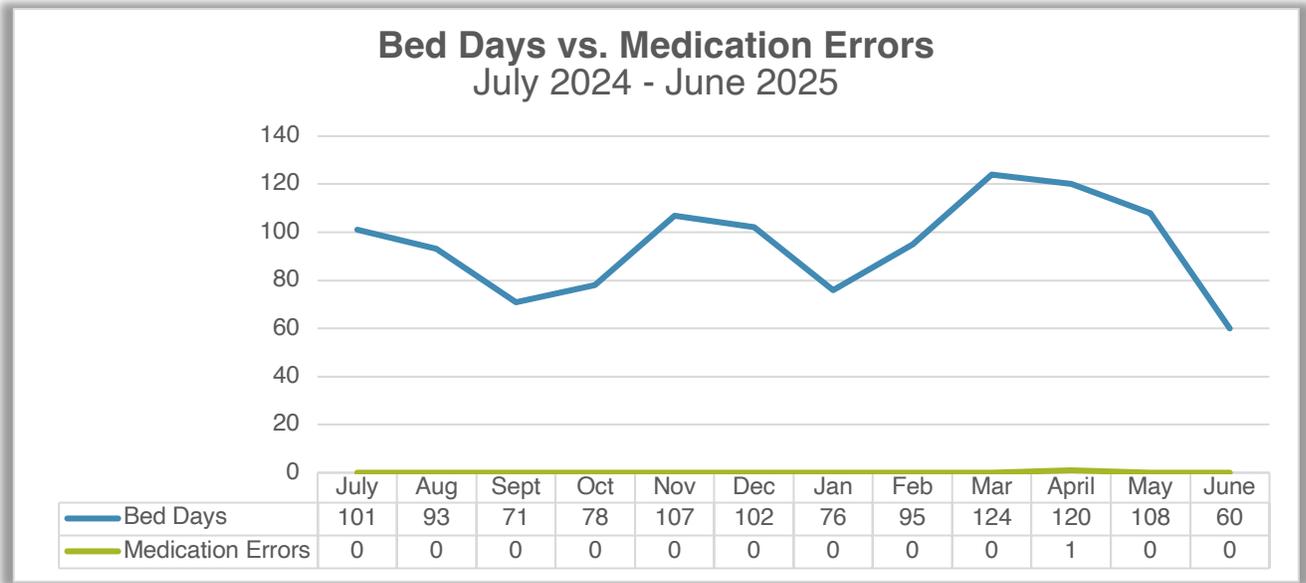


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### Medication Errors

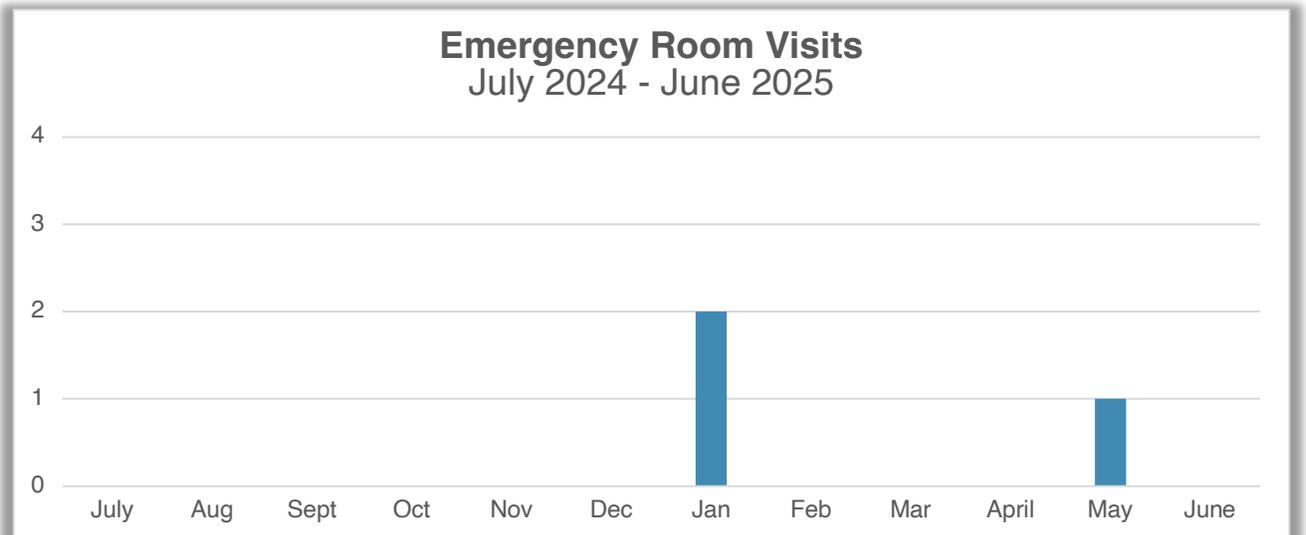
From July 2024 through June 2025, there was a total of one (1) medication error. In April, there was one omission of medication.

There were two (2) near misses in the Transitional Living Program for the year, one in January for an unordered medication and one in May for an omission.



### Emergency Room Visits

From July 2024 – June 2025 there were a total of three (3) Emergency Room visits for TLP youth. In January, one youth was seen for a wrist injury, and one youth was sent for crisis evaluation. In May, one youth was evaluated for a head injury.





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### Infection Rate

In the TLP Program there were no infectious diseases to report for the youth/young adults for the months of July 2024 – June 2025.

### ESPIs

There were three (3) ESPIs for aggression in the TLP program from July 2024 – June 2025.

### Fire Drills

In the Transitional Living Program, two fire drills were held each month, one while the youth/young adults were awake and one while they were sleeping. Reports were filed with the Vice President of Safety and Facilities Management. No significant issues or problems were noted with the completed fire drills.

### Community Outings

Listed below are the number of opportunities that the youth/young adults had to go off campus besides medical appointments and court hearings. Between July 2024 and June 2025, TLP youth went on 305 community outings.

These outings included various activities such as: Lake Heritage, Hershey Park, Timeline Arcade, Gettysburg Rec Park, Fields of Adventure, Glow Bowling, Magic Elm, and Empire Beauty School. In addition, young adults also have weekly outings to go grocery shopping, to work, and to the YMCA. The youth in this program have held employment at various businesses in the area to include Arby's, Chipotle, The Barn Resort, Heartland Diner, and McDonald's.

July	45
August	31
September	22
October	20
November	36
December	29
January	14
February	16
March	16
April	29
May	21
June	26
<b>Total</b>	<b>305</b>